

Higher Standard Homes: Customer Service/Warranty Request Form

Owner _____
 Address _____

Telephone _____
 Best time to contact _____

Please describe your issue(s) below in as much detail as possible. ROI, LLC/Higher Standard Homes is committed to your satisfaction, but can only address items covered under Limited Warrantee.

Problem Description (use additional pages if necessary)	Office Use
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	

Most convenient time for repair work _____

Homeowner's Signature _____

Mail Form to: ROI, LLC/Higher Standard Homes, PO Box 11388 Bozeman, MT 59719

The services above have been completed to my satisfaction:

Homeowner's Signature _____ Date _____

For all warranty calls that require a member of Higher Standard Homes to enter your home, permission must be granted to access the property while vacant. If the home is not vacant, the owner, or a previously designated adult must be present. All warranty calls that result in a subcontractor having to come to the property, and identifying the issues to be maintenance issues, and not warranty related, will be billed back to the owner at the rate charged by the subcontractor.